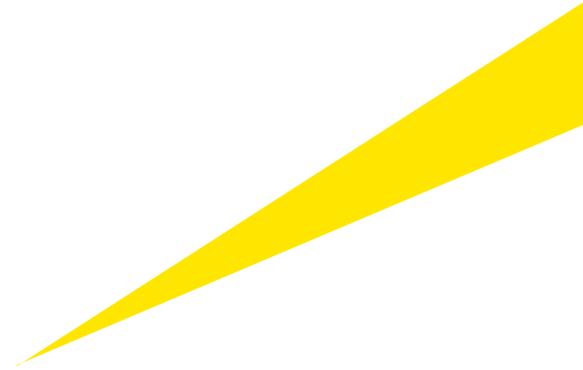
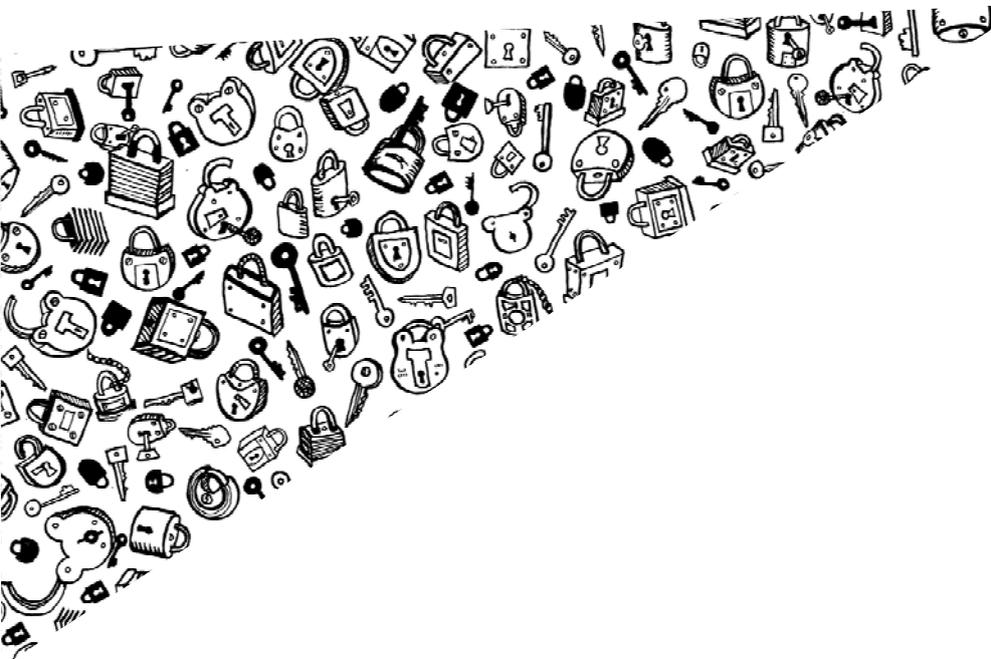


Report of proceedings

# 'Applying the Security Lessons of London 2012'

A roundtable held by London First and hosted by Ernst & Young

19 April 2013



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A black and white photograph showing a close-up of a person wearing a high-visibility vest. The vest is white with reflective silver stripes. A dark rectangular patch with the word "SECURITY" in white, bold, italicized capital letters is visible on the left side. The person is also wearing a dark jacket underneath. A small tag is attached to the top of the vest. The background is out of focus.

**SECURITY**

# Executive summary

The top 10 lessons from the presentations and discussions were:

- ▶ **Transport Safety and Security.** Transport is at the heart of London security, and there is a constant balance to be maintained between ensuring movement while providing security.
- ▶ **Communication.** Business places immense value on timely, accurate and actionable information, and the communication processes developed for the Games are greatly valued. Projects such as CSSC should therefore be maintained.
- ▶ **Multi-agency Co-operation.** During the period leading up to and during the Games, businesses came together in a neutral sense because the challenge was greater than the need for silos and division. Partnerships and team building through regular contacts can help establish a strong rapport.
- ▶ **Cyber Vulnerability.** Large events have an inherent susceptibility to disruption through a variety of channels, and cyber was a big threat to the Games. Sharing and understanding the threat are key elements.
- ▶ **Social Media.** Crowd-sourced or open intelligence will become more important in managing future crises yet it is not clearly integrated or regulated in planning. This needs to be addressed.
- ▶ **Application of Technology.** When there are long lead times in event planning then it will be necessary to take into account the rapid advances of technology without taking undue risks in untried devices or systems.
- ▶ **CNI Vulnerabilities.** A major event cannot be separated from critical infrastructures and as the majority of these are in private ownership it is essential to have early and continuous discussions with key stakeholders.
- ▶ **Local Engagement.** Boroughs and business improvement districts are critical for bringing SMEs and shopping centres into the strategic plan.
- ▶ **Security Manning.** Effective engagement between private security providers and event organisers needs to be conducted early and openly, and be part of the overall risk assessment.
- ▶ **Training and Exercising.** There is never enough opportunity to rehearse for all types of eventualities. This should not be lost in cost reductions.

# Introduction

On 19 April 2013 a round-table event was held by London First on the topic of 'Applying the Security Lessons of London 2012'. The event was kindly hosted by Ernst & Young. It was organised as part of the Informal Business Advisory Group for the Commissioner of the Metropolis, Sir Bernard Hogan-Howe.

The purpose was to gather the intellectual and organisational lessons which could be developed and transferred for the wider benefit of a secure London in both the public and private sectors.

The event was programmed around a series of short presentations from 11 speakers, all of whom had close involvement with the preparation and organisation of the London Olympics. The speakers (listed by surname) were:

- ▶ Chris Allison MBE, Assistant Commissioner, National Olympic Security Co-ordinator, MPS
- ▶ Graham Daly, Head of the Community Safety and Policing Partnership Unit
- ▶ David Evans, BSIA Representative to RISC and former co-Chair of the Industry Advisory Group on Olympic Security Directorate Engage Programme
- ▶ Ben Fletcher, Head of Industry Engagement, Office for Security and Counter Terrorism, Home Office
- ▶ Phillip Hagan QPM, Head of Corporate Security, Sainsbury's
- ▶ Sir David Omand GCB, Visiting Professor, King's College London
- ▶ Mark Tuley, General Manager National Operations, Westfield Shoppingtowns Ltd
- ▶ Doug Turner, Director BT Group Engineering Services
- ▶ Sir David Veness CBE QPM, Chairman of London First Security & Resilience Advisory Board
- ▶ Janet Williams QPM, Chair of the Protective Security Experts Group Interpol and National Security Advisor Qatar 2022 and former Deputy Assistant Commissioner MPS
- ▶ Chris Wilson, Manager, Fraud Prevention & CSSC, Corporate Security Services, RBS.

On behalf of the host, Björn Conway, Head of Ernst & Young's services to Government in the UK and Ireland, offered a welcome and introduction.

The following text is a non-verbatim recording of the proceedings and no attribution is or should be given to the remarks.

Appreciation is recorded for the work of Kellene Green, Information Security Consultant at Ernst & Young, for her gallant efforts at transcribing the discussions. Any errors or omissions are the fault of subsequent editing.